



Annual Home Maintenance and Handyman Plan Contract and Terms of Service

Thank you for trusting ESTIA Services with your home maintenance.
Please review and sign this service agreement to begin your annual plan.

Personal details

Family name :.....

First name :.....

Residential address :.....

Post code :.....

City :

Country :.....

Phone number :.....

Mobile number :.....

Email :.....

Language(s) spoken :.....

Partner's name :.....

Partner's mobile number :.....

Partner's email :.....

Language(s) spoken :.....

Address of home covered under this contract

Residential address :.....

Phone number :.....

The plan includes :.....

- One visit per month to conduct a home inspection as described below under the title HomeWatch
- One visit to execute the services outlined in the Spring checklist
- One visit to execute the services outlined in the Fall checklist

Chosen package (tick where appropriate)+ VAT where applicable

Bronze (588 euro per year)

Silver (948 euro per year)

Gold (1,188 euro per year)

Payment

- Payment in full euro (compulsory for Bronze package, 10% discount for Silver & Gold packages in case of full payment)
- Payment by installment
 - Option A (2 payments of euro) only for Silver & Gold packages
 - Option B (3 payments ofeuro) only for Gold package

By signing above you agree to the terms and conditions presented in this agreement. You also certify that you are the homeowner and/or are authorised to hire professional service companies for maintenance for the home at the address listed above.

Signature :

.....

ESTIA Services signature :

Date :



Annual Home Maintenance and Handyman Plan

Terms and Conditions

- This agreement is with ESTIA Services (hereafter ESTIA)
- ESTIA cannot and does not guarantee against future damages or failures after the home inspection.

Pricing and Renewal

- The three package prices apply for house under 250m². For larger homes, please request a quote.
- Materials are not included except where indicated on the checklist.
- This contract applies to a single home only at the address listed on this contract.
- Agreement will be automatically renewed on an annual basis until customer makes ESTIA aware they are declining our services in writing. ESTIA reserves the right to make changes at renewal.

Cancellation policy

- Agreement may be cancelled with 30 days written notice at any time. If you decide to cancel, please let us know and we will send you a final invoice for all services rendered and the contract will be cancelled.

Payments

- Payment in full is compulsory for Bronze package.
- Silver package can be paid in two (2) installments.
- Gold package can be paid in two (2) or three (3) installments.
- There is a 10% discount for Silver & Gold packages, in case of full payment.
- If installment payment plan is selected, payment will be due in two or three equal installments.
- In case of the first plan (Option A-Two installments) payments are due at date of signature and 180 days after signature.
- In case of the second plan (Option B-Three installments) payments are due at date of signature, 120 days after signature and 240 days after signature.
- We accept cash, credit cards or cheques.

Warranty

- Materials supplied by ESTIA include manufacturer's warranty. Where applicable, individual product manufacturer warrants and guarantees apply. Labour on installation is warranted for a period of one (1) year against improper installation.

Hazardous Material

- The determination of the presence of any hazardous material or pollutants (i.e. asbestos, molds, acids, lead...) is solely the responsibility of the building owner. ESTIA has not made and is not required to make any determination of whether the premises contains or is free of hazardous material or pollutants.
- The building owner warrants and represents that there are no hazardous materials or pollutants present in the house.
- Owner is responsible for the condition of the structure and the existing materials contained therein. If any of the existing materials in the structure contains any hazardous material or pollutants, owner agrees to indemnify and hold contractor and any subcontractor or vendor of contractor harmless for any damages incurred by owner, contractor or any other third person as a result of any such hazardous material or pollutants during the performance of this Agreement.

Legal Fees

- If ESTIA engages in legal counsel to enforce any terms or conditions of the contract documents, the initiation of any arbitration or legal proceedings, the prevailing party shall be entitled to prompt payment and reimbursement in full from all of its attorney's fees and costs.

Materials

- Additional time and material not included in the proposal will be charged in addition to this contract.
- Necessary parts not provided by the customer or parts unacceptable for installation by customer due to safety concerns or quality concerns, will be provided by ESTIA for installation at an additional charge.
- Customer is welcome to provide a secondary product or part. Special equipment (i.e. scaffolding, lifts, etc.) not included.

Scheduling

- Please contact us on info@estiaservices.org.

Upon acceptance we will schedule a mutually agreed upon date for Spring and Fall visits. Customer does not have to be home during the scheduled time, however, access will need to be set up in advance.

Checks & actions

- HomeWatch checklist
- Please refer to attached document

Spring service

- Replacing light bulbs (cost of bulbs included)
- Plumbing operating fixtures
- Air conditioning cleaning

Fall service

- Roof check and basic repairs on small cracks using sealant (included in the price)
- Gutter cleaning (roof, balconies)
- Doors & windows closure check

Provision of services

- ESTIA functions, offers or refuses to offer its services in connection with the local legislation and decrees of the government. ESTIA reserves all its rights during the provision of its services.